UNIVERSITY OF MIAMI
STUDY ABROAD

Exchange Student Handbook
Greetings, Exchange Students!

Thank you for your interest in the University of Miami!

Chartered in 1925, the University of Miami (UM) has approximately 10,000 undergraduate students studying in over 180 different academic areas. As a gateway to Central America, South America, and the Caribbean, Miami is one of the most culturally diverse institutions in the United States. We are proud of our community and are excited to share it with you!

Exchange students from our partner universities may study abroad at UM for one or two semesters. UM's Office of Study Abroad administers exchange programs with over 80 universities worldwide. Whether you are here for a semester or year, you are still a Miami Hurricane!

This handbook will serve as your guide to the UM application process, procedures prior to arrival, and resources once you are on campus. Please review it carefully and in its entirety as this will be an important resource during your time at Miami. The handbook is formatted as a “check-list,” so that you are able to cross off tasks that you have completed. Each task is listed in the appropriate order in which you are to complete them.

We wish you all the best throughout the process and look forward to see you at “The U!”

Sincerely,
The UM Study Abroad Team

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**SECTIONS OF THE HANDBOOK**

I. Incoming Application
II. Prior to Arrival
III. Arrival
IV. Important University of Miami Contacts, Glossary, & Map
Table of Contents

Section I - Incoming Application .................................................................................................................. 5

Confirm that Your University is a Partner with the University of Miami ...................................................... 6
Ensure that the University of Miami Offers Desired Classes ........................................................................ 6
Seek a Nomination from Your Home Institution .......................................................................................... 6
Review the University of Miami Academic Calendar .................................................................................... 7
Review Important Application Dates ............................................................................................................ 7
Review Application Process .......................................................................................................................... 8
Review Required Application Documents .................................................................................................... 9
  Details: ...................................................................................................................................................... 9
CaneID ......................................................................................................................................................... 10

Section II - Prior to Arrival .......................................................................................................................... 11

Receive Acceptance Letter and Form I-20 Certificate of Eligibility for Non-Immigrant F-1 Student Status ........................................................................................................................................... 12
Review Information on Form I-20 ............................................................................................................... 12
Apply for US Visa ......................................................................................................................................... 13
  How to Apply ........................................................................................................................................... 13
  Complete the Online Visa Payment and Application .............................................................................. 13
  Schedule an Interview ............................................................................................................................. 13
  Prepare for Your Interview ..................................................................................................................... 13
  Gather Required Documentation ........................................................................................................... 14
  Attend Your Visa Interview ..................................................................................................................... 14
Receive F-1 Visa and Make Flight Arrangements ........................................................................................ 15
Apply for On-Campus Housing and Meal Plan ............................................................................................ 15
  Important Housing Information .............................................................................................................. 15
  Cancelling On Campus Housing ............................................................................................................. 17
  Meal Plans ............................................................................................................................................... 17
Review Course Offerings and Begin Course Registration ........................................................................... 18
  Academic Offerings ................................................................................................................................. 18
  Enrollment Requirements ......................................................................................................................... 18
  Registration ............................................................................................................................................. 18
  Important Notes about Courses in CaneLink .......................................................................................... 19
  Requesting Permission from Faculty to Enroll in Class ....................................................................... 19
Review UM Health Insurance Information ................................................................................................ 21
Complete UM Immunization Record and Send to UM Student Health Center ......................................... 21
Review Financial Obligations and Pay Fees ................................................................. 22

Mandatory Fees ........................................................................................................... 22
Expenses ....................................................................................................................... 22
Explanation of Fees ...................................................................................................... 22
Important notes on payment ....................................................................................... 23
Payment Options .......................................................................................................... 23

Review Important Dates .............................................................................................. 24
Register for Cane Kickoff ............................................................................................. 24

Review “Living in America” Presentation .................................................................... 24
Complete Mandatory Online Immigration Session .................................................... 24
Connect with a UM Global Ambassador ...................................................................... 24

Review Packing Best Practices .................................................................................... 25

Electrical Equipment .................................................................................................... 25
Shopping ....................................................................................................................... 25
Units of Measurement .................................................................................................... 25

Plan Transportation from MIA to UM Coral Gables Campus .................................... 26

Ground Transportation at Miami International Airport .............................................. 26
Driving Directions to Campus ................................................................................. 26
Public Transportation .................................................................................................. 26

Section III - Arrival ...................................................................................................... 27

Enter the US (Remember your Documentation) .......................................................... 28
Arrive to UM and Check In to Housing ...................................................................... 28
Check In and Attend Cane Kickoff .............................................................................. 29
Get Your Cane Card ...................................................................................................... 29
Open a Bank Account .................................................................................................... 29

Buy a Phone/Sign Up for a Phone Plan ....................................................................... 29
Enter Your U.S. Address, U.S. Phone Number, and Permanent Foreign Address into CaneLink .................. 30
Confirm Your Arrival and Enrollment at UM ............................................................. 31

Review Student Life at the University of Miami ......................................................... 32

Athletics ....................................................................................................................... 32
Student Involvement ................................................................................................... 32
Wellness Center ........................................................................................................ 33
................................................................................................................................. 33
Campus Resources .................................................................................................... 34
Campus Safety ........................................................................................................... 34
Technology on Campus ........................................................................................................................................ 35
Transit .......................................................................................................................................................... 35
Review Campus Traditions ............................................................................................................................ 36
The Hurricanes .............................................................................................................................................. 36
Sebastian the Ibis ......................................................................................................................................... 36
Orange, Green and White ............................................................................................................................. 36
The U ........................................................................................................................................................... 36
Review Frequently Asked Questions (FAQs) ................................................................................................. 37
1. Where can I get a letter saying that I am studying at UM? ................................................................. 37
2. Can I work while on the exchange at UM? ............................................................................................ 37
3. Can I work without getting paid (intern/volunteer)? ........................................................................... 37
4. How do I get a Social Security Number? ............................................................................................... 38
5. Can I travel after I finish the semester/year at UM? ............................................................................. 38
6. How do I get my UM Transcript? ........................................................................................................ 38
Section IV - Important UM Contacts, Glossary, & Map ........................................................................... 39
Glossary of Terms ....................................................................................................................................... 40
Campus Map ............................................................................................................................................... 41
Section I - Incoming Application

☐ Confirm that Your University is a Partner with the University of Miami
☐ Ensure that the University of Miami Offers Classes that You Need
☐ Seek a Nomination from Your Home Institution
☐ Review the University of Miami Academic Calendar
☐ Review Important Application Dates
☐ Review Application Process
☐ Review Required Application Documents
Confirm that Your University is a Partner with the University of Miami

The University of Miami list of partner universities can be viewed here:
http://studyabroad.miami.edu/students/incoming-exchange-students/list-of-partners/index.html

Ensure that the University of Miami Offers Desired Classes

The University of Miami course listing for the current or upcoming term can be viewed here:
https://canelink.miami.edu/psc/PUMIAJ/EMPLOYEE/HRMS/c/COMMUNITY_ACCESS.CLASS_SEARCH.GBL

- Courses are often the same from year to year but you should ensure that there are several courses that could be applied to your study plan as not all courses are guaranteed to be offered, some courses will be taught at the same time, and some courses may be full to capacity.
- Our first semester or Fall term runs from August to December, and the second term or Spring semester runs from January to May. The courses are listed as a three letter code for the department and a course number (e.g. HIS 101) with a section letter or number.
- 100-200 level courses are introductory courses, levels 300-400 are intended for upper division students. Exchange students should not register for 500-level classes without first consulting both the professor of the course and the UM Study Abroad Advisor.

Seek a Nomination from Your Home Institution

A student interested in studying at the University of Miami must be enrolled full-time, be a degree-seeking student at one of UM’s international partner universities, and be nominated by the International Office of that university prior to applying. The nomination process differs by university, so contact your university’s international office to inquire about the procedure.

If you or the international office at your home university have any questions about the application process, please contact the University of Miami Study Abroad Program Coordinator:

Erika Quinonez
Email: erq3@miami.edu
Phone: +1.305.284.4175
Review the University of Miami Academic Calendar

Make sure that the semester dates do not conflict with your university’s coursework or other priorities. The required Exchange Student Orientation typically takes place the day after the International Student Orientation. The academic calendar is accessible at:
http://www.miami.edu/index.php/registrar/calendar/

Review Important Application Dates

**Fall Semester Arrivals**
- Nominations submitted by March 1st
- Application documents submitted by April 1st

**Spring Semester Arrivals**
- Nominations submitted by August 1st
- Application documents submitted by September 1st
Review Application Process
Here is an overview of the process for applying as an exchange student to the University of Miami.

**Nomination**
- Your home university needs to submit your name, email address, period of nomination (semester or year), and a copy of the ID page of your passport to the UM Study Abroad program coordinator

**Application**
- You must complete the incoming student application online through My StudyAbroad.
- You will receive an email with the username and a temporary password to access your online application. Your email address will be your user name, and you will be able to change your password the first time you log in*

**Supporting Documents**
- Additional supporting documents need to be submitted to your home university exchange advisor (see required documents section)
- He or she will then upload the documents to your My StudyAbroad application

**Application Processing**
- Allow 6-8 weeks for processing; check your email, as we may need to request more or updated documentation from you
- Do not make arrangements to come to Miami until you have received your official acceptance from our office

**Decision**
- If accepted, your status on My StudyAbroad will change to 'Conditionally Accepted'
- You must log in, accept the offer, and begin completing the post-decision tasks
- The acceptance letter and I-20 will be mailed to your home university

*Need help logging in to My StudyAbroad?
Here is a link to step by step instructions:
Review Required Application Documents

1. Copy of Passport ID page:
   Make sure that your passport is valid for at least 6 months after your studies are expected to end in the US. If you are in the process of renewing your passport, a copy of the expiring one will allow us to initiate your application, but you will need to send a copy of the new passport as soon as you receive it.

2. Official Transcript(s) of all universities attended:
   UM requires transcripts of all post-secondary academic work, not just your current university. If you transferred from another institution, both transcripts are required.

   - Completed and Signed Statement of Financial Responsibility (in My StudyAbroad):
     Supporting documentation needs to be submitted for each source of support (for example, a letter from your university to confirm a stipend).
   - An official bank letter in English stating that the person responsible for your living and personal expenses while studying at the University of Miami as an exchange student has a minimum of US $12,000 in his/her account for the semester (or US $23,000 for academic year)
     o These figures apply to the 2017-2018 academic year and typically increase by 5% per year.

4. Official TOEFL or IELTS score report:
   If you are a non-native speaker of English, and English is not the only language of instruction at your home university you must submit one of the following:
   - IELTS report with a minimum score of 6.5 (for undergraduates)
   - TOEFL internet-based test report with a minimum score of 80 (including the speaking subscore)
   UM does not accept the Institutional Testing Program (ITP), or any other testing results to validate English proficiency.
**CaneID**

All applicants who submit a complete application will receive an email with their unique CaneID. Your Cane ID provides access to several University of Miami systems and services. It is necessary to login to CaneLink to view course offerings, apply for housing, apply for a meal plan, and to obtain access to many other services.

Upon receiving the email containing your CaneID, you should carefully read and follow all steps and instructions to correctly set up your access. Once you have followed all these steps, you should be able to log into CaneLink at: [https://canelink.miami.edu](https://canelink.miami.edu)

With your CaneID, you may apply for housing (see ‘Research and Apply for Housing and Meal Plan’) and register in classes (see ‘Review Course Offerings and Begin Course Registration’) through CaneLink. You should apply for housing as soon as possible if you would like to live on campus. Your CaneID will also allow you to access your UM email at [email.miami.edu](mailto:email.miami.edu).

The UM Study Abroad Office does not have access to assist you with CaneID issues; only University of Miami’s IT department (UMIT) has access to reset passwords or help access your account. UMIT’s service department is available 24 hours a day. The UMIT can be reached at +01 305 284 6565 by phone or email at [help@miami.edu](mailto:help@miami.edu); please have your name and C number available for reference. Due to security concerns, the IT service department will only accept phone calls to reset CaneID passwords; if you are not able to make an international call, you can email UMIT your name, C# and phone number and request a call back.

Here is UMIT’s CaneID page: [https://it.miami.edu/a-z-listing/identity-management/index.html](https://it.miami.edu/a-z-listing/identity-management/index.html)

*Note: You will still use the email address you provided at the time of application to log in to My StudyAbroad, NOT your CaneID.*

**Duo Mobile/Multi-Factor Authentication**

To protect members of the University of Miami community from unauthorized access of their accounts, UM utilizes Multi-Factor Authentication. This means you cannot access UM systems with your CaneID and password alone (single factor). The log in attempt must be confirmed by another method as well (multi-factor). When you first try to log in to CaneLink, you will be prompted to set up the second authentication mechanism; you will need a phone (preferably a smartphone) for this process.

If you use a smartphone, you will be prompted to download the DuoMobile app, and link the phone to your account. Here is UMIT’s Multi-Factor Authentication page, which offers many guides and answers to commonly asked questions: [https://it.miami.edu/a-z-listing/multi-factor-authentication/index.html](https://it.miami.edu/a-z-listing/multi-factor-authentication/index.html)

If you have a different phone or number once you arrive in the US, this guide will help you to change the number linked to your DuoMobile account: [https://it.miami.edu/wda/it/Duo_MFA_Add_A_New_Device.pdf](https://it.miami.edu/wda/it/Duo_MFA_Add_A_New_Device.pdf)

You will need to have your Duo device at hand every time you log in to a University of Miami system.
Section II - Prior to Arrival

- Receive Acceptance Letter and Form I-20 Certificate of Eligibility for Non-Immigrant F-1 Student Status
- Review Information on Form I-20
- Apply for F-1 Visa
- Receive F-1 Visa and Make Flight Arrangements
- Research and Apply for Housing and Meal Plan
- Review Course Offerings and Begin Course Registration
- Review UM Health Insurance Information
- Complete UM Immunization Record and Send to UM Student Health Center
- Review Financial Obligations and Pay Fees
- Review Important Dates
- Sign up for Cane Kickoff
- Review “Living in America” Presentation
- Complete Mandatory Online Immigration Session
- Connect with your UM Global Ambassador
- Review Packing Best Practices
- Plan Transportation from Miami International Airport to University of Miami Coral Gables Campus
Receive Acceptance Letter and Form I-20 Certificate of Eligibility for Non-Immigrant F-1 Student Status

Upon acceptance by the University of Miami, the University will issue an acceptance letter and Form I-20. Both documents will be sent via courier to the exchange office at your home institution. The Form I-20 is official US documentation that allows you to apply for an F-1 visa. You will need both the acceptance letter and I-20 during the visa application process.

Review Information on Form I-20

As part of your acceptance, your home university will receive by mail your UM Form I-20 (Certificate of Eligibility for Non-Immigrant F-1 Student Status). You will use your UM I-20 to apply for an F-1 Visa at a U.S. Embassy or Consulate before traveling to the U.S. to begin your studies. You will need to present your Form I-20 along with your valid F-1 visa and passport when entering the U.S. Review your UM I-20 immediately upon receipt and contact Study Abroad at studyabroad@miami.edu if there are any errors on your I-20.
Apply for US Visa

How to Apply
There are several steps to apply for a visa. The order of these steps and how you complete them may vary at the U.S. Embassy or Consulate where you apply. Please consult the instructions available on the embassy or consulate website where you intend to apply.

Complete the Online Visa Payment and Application
- **Pay the Student and Exchange Visitor Information System (SEVIS) I-901 fee**
  Pay the *mandatory*, one-time SEVIS I-901 Fee online [https://fmjfee.com/](https://fmjfee.com/). Print a copy of your SEVIS fee payment receipt and have it with you when applying for your F-1 Visa.

- **Apply Online for Non-immigrant F-1 Visa using Form DS-160** – Learn more about completing the DS-160. You must: 1) complete the online visa application and 2) print the application form confirmation page to bring to your interview. The visa type you will apply for is F-1.

- **Photo** – You will upload your photo while completing the online Form DS-160. Your photo must be in the format explained in the Photograph Requirements.

Schedule an Interview
You must schedule an appointment for your visa interview, generally, at the U.S. Embassy or Consulate in the country where you live. You may schedule your interview at any U.S. Embassy or Consulate, but be aware that it may be difficult to qualify for a visa outside of your place of permanent residence.

Wait times for interview appointments vary by location, season, and visa category, so you should apply for your visa as soon as you receive your acceptance letter and I-20 form.

Prepare for Your Interview
- Review the instructions available on the website of the embassy or consulate where you will apply.
Gather Required Documentation
Gather and prepare the following required documents before your visa interview:

- **Passport** valid for travel to the United States - Your passport must be valid for at least six months beyond your period of stay in the United States. If more than one person is included in your passport, each person who needs a visa must submit a separate application.
- **Nonimmigrant Visa Application, Form DS-160 confirmation page**
- **Application fee payment receipt**, if you are required to pay before your interview
- **Photo** – You will upload your photo while completing the online Form DS-160. If the photo upload fails, you must bring one printed photo in the format explained in the Photograph Requirements.
- **I-20 Form** – Your will receive the SEVIS-generated Form I-20 with your acceptance letter. You must sign the Form I-20. Each person receives an individual Form I-20.

Additional Documentation May Be Required
Review the instructions for how to apply for a visa on the website of the embassy or consulate where you will apply. Additional documents may be requested to establish that you are qualified. For example, additional requested documents may include evidence of:

- Your academic preparation, such as:
  - Transcripts, diplomas, degrees, or certificates from schools you attended; and
  - Standardized test scores required by your U.S. school;
- Your intent to depart the United States upon completion of the course of study; and
- How you will pay all educational, living and travel costs.

Attend Your Visa Interview
During your visa interview, a consular officer will determine whether you are qualified to receive a visa. Dress nicely, come prepared, and be polite and patient. UM cannot intervene, alter, or overturn the outcome of your visa interview.

Ink-free, digital fingerprint scans will be taken as part of your application process. They are usually taken during your interview, but this varies based on location.

After your visa interview, your application may require further administrative processing. You will be informed by the consular officer if further processing is necessary for your application.

When the visa is approved, you may pay a visa issuance fee (if applicable to your nationality), and will be informed how your passport with visa will be returned to you. Review the visa processing time, to learn how soon your passport with visa will generally be ready for pick-up or delivery by the courier. US Visas usually take 1 to 3 weeks to process.

If you, or the International office at your home university, have any questions about the visa application process, please contact Erika Quinonez

Email: erq3@miami.edu
Phone: +1.305.284.4175
**Receive F-1 Visa and Make Flight Arrangements**

Once you have received your visa (not before), you can begin to make flight arrangements. While there are several airports located in South Florida, we strongly encourage students to fly to Miami International Airport (MIA) for convenience to campus and access to public transportation (more information available in the “Arrival” section). Miami International Airport is located approximately 20 minutes by car from the Coral Gables campus.

Plan to enter the U.S. with your F-1 Visa and UM I-20 up to (but no earlier than) 30 days before the start date indicated on your UM I-20. You should plan to arrive in Miami no later than the residential college move-in date. To see the University of Miami Academic Calendar, visit: http://registrar.miami.edu/dates-and-deadlines/academic-calendars/index.html

**Research and Apply for Housing and Meal Plan**

**On Campus Housing**

On-campus housing is **not guaranteed** and is only available to students who come to UM through an undergraduate exchange. Exchange students have the opportunity to apply for on-campus housing or may choose to live off-campus. Given the high demand for on-campus housing, students should research and be familiar with off campus housing options; please see Off Campus Housing section below. **Graduate students must make arrangements to live off campus.**

We advise students to apply for on-campus housing; it’s a great way to meet people and get involved! If you choose to apply for on-campus housing, you should do so as soon as possible. **The housing application is done online through your Canelink account.** At the time of application, a $500 pre-payment will be required. Please see this tutorial for assistance with applying for housing: http://hrl.studentaffairs.miami.edu/_assets/pdf/application-tutorial--returning-residents_2017-2018.pdf

Before applying for on-campus housing, it is your responsibility to review the housing contract/agreement/lease.

- The University has both single & double rooms. New students, like you, are assigned to double occupancy rooms. Effort is taken to assign roommates of similar age, and class standing.
- Housing facilities are organized with men & women on alternate floors or alternating suites.
- All residential college rooms are air-conditioned and equipped with a bed (extra-long twin), dresser, desk, chair, trash can, recycling container, and window coverings. 140+-channel cable television and local telephone services are also provided. Each residential college room is wired for internet access. Wireless internet access is available throughout campus.
- Note that in the U.S., it is typical for housing to provide furniture, but students to provide bedding and other household items. See this guide from housing for examples of what you may want to bring or buy: https://hrl.studentaffairs.miami.edu/_assets/pdf/what_to_bring.pdf
  - **For fall-only exchange students:** Housing contracts are for the academic year; therefore you must cancel your spring housing in-person before December 1st at the Housing Office (Eaton Hall Suite 153).
  - **For year exchange students:** Students may apply to stay on-campus during the **winter intersession** by completing the Winter Intersession Application by December 1st.
For more information about housing options, including various off-campus housing resources, please visit the Department of Housing and Residential Life website: https://hrl.studentaffairs.miami.edu/.

For questions about your housing application or assignment, please contact the Department of Housing and Residential Life at housing@miami.edu or call +1.305.284.4505.

Off Campus Housing
The Department of Housing and Residential Life operates a ‘Living Off Campus’ page that allows students to view listings, apartment complexes, and realtors, as well as create a roommate profile and search for potential roommates. You can access the page here: https://hrl.studentaffairs.miami.edu/living-off-campus/index.html

The process for renting an apartment or a room in the US may be different from the process in your home country. Miami has a very large rental market. When living off-campus, you should expect to sign a lease agreement to secure housing. Renters are expected to pay rent on a monthly basis, and the due date is strict. Typically, the lease will require renters to provide first and last month’s rent in addition to a security deposit that will be returned to the renter following the end of occupancy, provided there is no damage assessed. In the US, renters are not expected to pay realtors; rather, the landlords pay the realtor once a lease is signed. See the Off-Campus Housing Guide for more detailed information and tips: https://offcampus.miami.edu/files/resources/resource_3699.pdf

Living off campus, you can have the option to obtain a meal plan; see ‘Commuter Meal Plan Options’ in the ‘Meal Plan’ section below.
Cancelling On Campus Housing
See UM’s Housing Cancellation Policy here.

*Calculated by Housing using the number of nights spent in the residence hall

Meal Plans
Students who live in the Residential Halls and Colleges are required to select a meal plan. Like your application for housing, meal plans are selected online through your CaneLink account. Any student living on-campus who does not choose a meal plan will automatically be charged for the Unlimited plan. Commuter (off-campus) students may also choose to add a meal plan. Please note that meals are allocated on a weekly basis and may not be carried over to the following week. For information on the meal plans and on-campus dining locations please visit the Dining Services website: www.miami.edu/dining-services.

Commuter Meal Plan Options: https://new.dineoncampus.com/miami/for-commuters
Review Course Offerings and Begin Course Registration

Academic Offerings
Exchange students may not register for courses in the School of Medicine, School of Nursing, or School of Law; School of Music courses are limited to those listed under MNM “for non-music majors only”.

Academic departments maintain their own websites and often have a webpage that shows information on all the courses available within the department. Do not assume that the courses on those websites, or the UM Academic Bulletin, will be offered during the semester or year you are here on exchange. Only the courses searchable on CaneLink will be offered during the selected term. Do not request courses that are not available; if a course does not appear in the course search, it is not being offered.

Enrollment Requirements
It is your responsibility to maintain your full-time registration status.

Undergraduate
(Bachelors)

- Minimum: 12 credits
- *Maximum: 20 credits
- Typical load: 4-6 courses

Graduate
(Masters)

- Minimum: 9 credits OR
- Enrollment in a 700-level course
- *Maximum: 9 credits

*If you take more than the maximum allotted, you will be billed UM tuition for the additional credits.

Registration
You register for courses on CaneLink; tutorials for registration processes on CaneLink can be found here: https://canelink.it.miami.edu/training/canelink/tip-sheets-and-tutorials/registration-for-students/index.html

Registration takes place one semester at a time. You can view your specific enrollment appointment (the date you may begin registering for classes) in CaneLink; go to your Student Center, and look in the box named “Enrollment Dates” in the bottom righthand corner of the screen.

A place in a course cannot be guaranteed in advance of registration. It is your responsibility to make sure you earn credit at your home institution; agreements between you and your home institution do not entitle you to specific courses here at UM.

Pre-requisites are courses that must be taken prior to enrollment in a particular course. The pre-requisite system is in place to ensure that students have the appropriate knowledge base for a class, and therefore can be successful. Pre-requisites, if associated with a particular course, are listed under “Enrollment Information”; you must determine if you have the necessary academic foundation prior to requesting a course with pre-requisites. CaneLink will prevent you from enrolling in courses with pre-requisites listed. Follow the steps outlined on the following pages to be registered in these classes.
Important Notes about Courses in CaneLink

- Study abroad advisors cannot override any course restrictions; if a course is full, labeled as “Departmental Consent Required” or “Majors Only/Limited to Majors”, the study abroad office will not be able to register you in that course.

- Permission must be requested from professor AND study abroad advisor to enroll in a 500-level course.

- Undergraduate students may not enroll in 600+ level courses.

- Professor permission must be requested to enroll in an “Honors” course.

- Civic and Community Engagement courses involve an academic service learning component. (The opportunity to learn while providing a service to an organization off campus.) http://civic.miami.edu/engaged-scholarship/courses/index.html

- Exchange students may not take “intersession” courses during the winter or spring breaks.

Requesting Permission from Faculty to Enroll in Class

Some classes require permission from a professor in order to enroll. Below is an email template that you can use when contacting faculty members. Be sure to attach a copy of your transcript to the email before sending it to the professor; if available, also include course description(s) and syllabi.

The name of the instructor of record for a course is listed in the CaneLink course description. Once you set up your UM email account, you can find the email address of any UM professor by searching in the UM Outlook Global Address List.

Dear Professor ______________,

My name is ______________, and I will be an exchange student at UM during the _(Fall/Spring 201?)_ semester. I am interested in taking your ______________ class and am writing you to request permission to enroll.

I completed the prerequisites for your course at (home university) in (home country). The course(s) that fulfill(s) the prerequisites is(are) listed on my transcript as ______________. I’ve attached a copy of my transcript for your reference.

Please let me know if you need any further information from me, and thank you for your time and consideration.

Best regards,

(YOUR NAME)
*Send email including name, C#, class number, the listed pre-requisite and the course(s) you took that you believe satisfy the pre-requisite. Attach your transcript to the email.

**Send email explaining that you are an exchange student and would like to ask permission to enroll in their class. Include your name, C#, the class title and number, the listed pre-requisite, and the course(s) you took that you believe satisfy the pre-requisite. Attach your transcript to the email as well as course description(s) and syllabi for the class(es) taken at your home university if available.
**Review UM Health Insurance Information**

Upon full course registration, students will automatically be charged for and enrolled in the UM student health insurance plan. **Waivers are not permitted, regardless of existing insurance coverage.**

The fee for the University sponsored health insurance covers medical, surgical, and hospital insurance for major illnesses, accidents, surgery, psychiatric emergencies, and for off-campus emergency room care. Additional information on the policy benefits, exclusions and limitations is available at [http://studenthealth.studentaffairs.miami.edu/insurance-information/insurance-plan/index.html](http://studenthealth.studentaffairs.miami.edu/insurance-information/insurance-plan/index.html). For more information on benefits, exclusions and limitations of coverage contact the Student Health Service at [studenthealth@miami.edu](mailto:studenthealth@miami.edu) or (305) 284-5921.

The UM health insurance does not cover dental or vision insurance. An additional policy to cover dental and vision is optional, and can be purchased here: [https://boibenefits.com/university-of-miami-students-dental-vision-insurance/](https://boibenefits.com/university-of-miami-students-dental-vision-insurance/)

**Complete UM Immunization Record and Send to UM Student Health Center**

All new international students must submit proof of adequate immunization against measles and rubella. Some students may be required to provide proof of a tuberculosis screening within the last 12 months. Please refer to the required immunization information: [https://studenthealth.studentaffairs.miami.edu/immunization-information/required-immunization/index.html](https://studenthealth.studentaffairs.miami.edu/immunization-information/required-immunization/index.html)

You must complete the University of Miami Immunization Record form and email it to the UM Student Health Center at [studenthealth@miami.edu](mailto:studenthealth@miami.edu) **prior to the start of classes.** If you do not submit the form according to the deadline you will be charged a fee and a hold will be placed on your student account. The form is available for download here: [https://studenthealth.studentaffairs.miami.edu/_assets/pdf/immunization-record-form.pdf](https://studenthealth.studentaffairs.miami.edu/_assets/pdf/immunization-record-form.pdf)
Review Financial Obligations and Pay Fees

Mandatory Fees
Exchange students are not required to pay UM tuition; however, exchange students are required to pay for housing, meals, and fees. Once you are fully enrolled, you can view the charges on your account by logging into CaneLink, going to your Student Center, and selecting ‘Account Activity’ from the drop down menu under the ‘Finances’ heading, and clicking ‘>>’. Note that housing and meal plan charges will not appear until you have a room assignment.

Expenses
Exchange students are responsible for the following UM fees:

- Housing and Meals: [Housing costs](http://www.osas.miami.edu/understanding-your-bill/tuition-and-fees-information/tuition-and-fee-rates/index.html) and [meal plan costs](http://www.osas.miami.edu/understanding-your-bill/tuition-and-fees-information/tuition-and-fee-rates/index.html)
- Health/Medical Insurance Fee
- Activity Fee
- Student Center Complex Fee
- Wellness Center Fee
- Student Health and Counseling Center Fee
- Athletic Fee

Up-to-date fees can be found here: [http://www.osas.miami.edu/understanding-your-bill/tuition-and-fees-information/tuition-and-fee-rates/index.html](http://www.osas.miami.edu/understanding-your-bill/tuition-and-fees-information/tuition-and-fee-rates/index.html)

Plan to spend additional money for books and personal expenses while at UM. Typically, students spend approximately **$2,000.00** for the semester and **$4,000.00** for the year.

Explanation of Fees

**Housing and Meals** – Expenses to live on campus in residential hall facilities and required meal plan. Exact charge will vary with housing assignment and selected meal plan.

**Health/Medical Insurance** – Required of all international students. Cost for health insurance through the University of Miami.

**Activity Fee** – Required of all students to support student organizations. It also entitles you to membership in organizations of your choosing. Be sure to get involved!

**Student Center Complex Fee** – Required of all students to support facilities on campus.

**Wellness Center Fee** – Required of all students to support Wellness Center. Allows access to UM’s on-campus wellness center and pool facilities. The Wellness is a holistic facility dedicated to fitness, nutrition, and well-being.

**Student Health and Counseling Center Fee** – Required of all students to support access to health services on campus. Provides access to on-campus counseling center and mental health support.

**Athletic Fee** – Required of all students to support athletic programs. Provides access to student section of all UM home athletic events.
Important notes on payment

- Monthly payment plans are available.
  - A 3% non-refundable participation fee of the amount financed is charged and included in the established monthly payments.
  - To view details on the various payment options, visit: http://bulletin.miami.edu/general-university-information/university-policies/financial-payment-policies/payment-options/
- Additional expenses incurred throughout the semester need to be paid prior to your departure.

Payment Options

Payment to the University of Miami should be made after registration in the minimum credit load (12 credits for undergraduates and 9 credits for graduates). Payment is due by the beginning of the semester. **Do NOT pay the tuition fee if it appears on your bill.** Please note that the UM Study Abroad Office cannot take payments of any kind.

Payments can be made in three ways:

1. **Online**
   Personal check and credit card payments are accepted online via CaneLink. Electronic check payments can only be made from a U.S. bank account. Credit card transactions incur a 2.5% fee.

2. **Ashe Building**
   The University Cashier accepts cash, personal checks, traveler’s checks, cashier’s checks, certified checks, and money orders. Cashier’s window is located in the Ashe Building.

3. **Wire transfer**
   Students may pay their bill by wire transfer. The wire transfer instructions can be obtained through CaneLink.

   1. Log into CaneLink and go to Student Center, click on the Account Inquiry button under the Finances.
   2. Click on Make a Payment to pay your tuition and select Wire Transfer Payment (USA & International).
   3. Select the country from the “What country are you paying from” dropdown list. For domestic wire instructions, select the US wire transfer payment option.
   4. Create a Flywire account, to track your wire payment, and enter basic identification information for the University to identify your payment. (Here is a short video about paying with Flywire: https://vimeo.com/153781014)
   5. The bank account wire instructions will be provided.
   6. An email will be sent with a unique wire identification number.

   Students should make sure their full name, student ID number, and unique wire ID number are included with the wire transfer to ensure the funds are applied correctly.

   Wire transfers (electronic transfer of funds) may take up to three weeks, so plan accordingly. The wire transfer fee must be included in addition to the requested transfer amount.

For further information on payment options visit: http://bulletin.miami.edu/general-university-information/university-policies/financial-payment-policies/payment-options/
**Review Important Dates**
The academic calendars are accessible at [http://www.miami.edu/index.php/registrar/calendar/](http://www.miami.edu/index.php/registrar/calendar/).

Beginning with your Exchange Student Session and leading up to the first day of classes, exchange students are involved in a number of activities at the beginning of the year.

**Register for Cane Kickoff**
The orientation program at University of Miami is referred to as Cane Kickoff. As an exchange student, you will be participating in Cane Kickoff with the larger student body at UM. Cane Kickoff is a comprehensive program that helps you adjust to life in Miami and at UM. As part of Cane Kickoff, the Study Abroad Office will be hosting a compulsory session specifically for exchange students.

Exchange students register for Cane Kickoff on CaneLink, however we ask that you first visit the Department of Orientation’s website: [http://orientation.studentaffairs.miami.edu/orientation/index.html](http://orientation.studentaffairs.miami.edu/orientation/index.html)

Please note that Exchange Students **do not** attend the International Student Orientation. You will receive emails prior to arrival from the Office of Orientation and Study Abroad Office regarding registration and the specific schedule for Cane Kickoff. Be sure to check your email!

**Review “Living in America” Presentation**
Please review ISSS’s PowerPoint presentation “Living in America” on the following webpage for information on adjusting to life in the US (Please click “view slideshow” and make certain your audio is turned on): [https://isss.miami.edu/students/newly-admitted-undergraduate-students/after-arrival-to-us/index.html](https://isss.miami.edu/students/newly-admitted-undergraduate-students/after-arrival-to-us/index.html)

**Complete Mandatory Online Immigration Session**
Although ISSS is here to assist you, it is your responsibility to follow the regulations that govern your F-1 non-immigrant status. Failure to comply with F-1 regulations may result in the termination of your SEVIS record.

To access the mandatory session, log on to [Blackboard](http://www.miami.edu) with your CaneID and click “International Student & Scholar Services” under the “My Organizations” menu. To successfully complete the Online Immigration Session, you must correctly answer all of the questions at the end of the module.

**Connect with a UM Global Ambassador**
UM Global Ambassadors are students at UM who have previously studied abroad. These students are committed to both promoting study abroad and serving as an important resource and support to exchange students. Once you have been accepted as an exchange student to the University of Miami, we encourage you to connect with a GA and to use them as a resource during your transition to UM. GAs will be a helpful resource when you arrive to campus and during your time as an exchange student. Exchange students interested in connecting with a GA should send an email to [studyabroad@miami.edu](mailto:studyabroad@miami.edu).
**Review Packing Best Practices**

Please consult the following link for packing advice:
https://hrl.studentaffairs.miami.edu/_assets/pdf/what_toBring.pdf

Keep in mind that you can buy all of these items once you have arrived to campus. In almost all cases, the voltage of your electrical devices will be different than what is used in the US.

**Electrical Equipment**

Check the voltage requirements on your laptop power brick. The US electricity supply is 120 V and 60 Hz. Be sure that your laptop power brick is an AC adapter as the power outlets in the US use AC current but laptops typically run on DC voltage. For additional information please see:
http://electricaloutlet.org/type-a

**Shopping**

During Cane Kickoff, we will discuss options for purchasing bedding, cell phones, and banking near campus. During the fall Cane Kickoff, vendors will be available on campus for nearly every student need. During spring Cane Kickoff, we will provide shopping excursions with Global Ambassadors. Sheets, blankets, and pillows are not provided in the Residence Halls. There is a Metrorail station right next to campus and you can take the metro south to Dadeland Station where you will find a Bed Bath & Beyond as well as a Target which are both good options for home goods. You will be able to get a cell phone at Dadeland Mall. The four major carriers in the US are AT&T, Verizon, T-Mobile, and Sprint. You do not need a social security number to purchase a cell phone.

**Units of Measurement**

As you may know, the United States uses a form of measurement known as the US customary system of measurement (sometimes categorized as the “imperial” system). Why do we use a system of measurement that is different from the rest of the world? No one knows! It has been lost in the annals of American history forever (actually it’s a remnant of British colonialism). It may be prudent to have an understanding of our unique and antiquated form of measurement before coming here:
https://en.wikipedia.org/wiki/United_States_customary_units
Plan Transportation from MIA to UM Coral Gables Campus

Ground Transportation at Miami International Airport

In order to travel from Miami International Airport to a hotel in Miami or to campus, we recommend the following:

1. **SuperShuttle**: is usually located outside the baggage claim area. You can identify their representatives by their yellow shirts with the company name "SuperShuttle" printed in big blue letters. You can also call SuperShuttle at (305) 871-2000.
   
   Tipping is customary in the United States. When it comes to tipping we recommend the following: **Airport porter or SuperShuttle**: $2.00 USD per bag

2. **Taxi/Uber**: You can travel to your hotel or to campus by taxi. Many students prefer to use ride-sharing services like Uber or Lyft to commute from the airport to campus.

3. **Metrorail**: The Miami Metrorail system also runs directly from the Miami International Airport to the University of Miami. Take the Orange Line south from the Miami International Airport to the “University” stop (which is located conveniently at the front entrance of campus). The Metrorail runs approximately every 30 minutes during non-rush hour times. A single-ride ticket costs approximately $2.25 USD.

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**Driving Directions to Campus**

Driving directions from the Miami International Airport to on-campus residences can be accessed [here](#).

**Public Transportation**

Public transportation in Miami is not as easily available as in some other cities. You can take the Metrorail from campus at the University station. The Metrorail runs from south to north on one line, with an addition connecting Miami International Airport. Please see [http://www.co.miami-dade.fl.us/transit/](http://www.co.miami-dade.fl.us/transit/) for schedules, maps, prices and other information.

Students often use taxi or ride-share programs like Uber to get around the city. Uber runs throughout the Miami area and many students find it to be the most reliable source of transportation.
Section III - Arrival

- Enter the US (Remember Your Documentation)
- Arrive to UM and Check In to Housing
- Check In and Attend Cane Kickoff
- Get Your Cane Card
- Open a Bank Account
- Buy a Phone/Sign up for a Phone Plan
- Enter Your U.S. Address, U.S. Phone Number, and Permanent Foreign Address into CaneLink
- Confirm Your Arrival and Enrollment at UM
- Review Student Life at the University of Miami
- Review Campus Traditions
- Review Frequently Asked Questions (FAQs)
Enter the US (Remember your Documentation)
Students should keep the following items with them in the bags they carry on to the plane—not in luggage that will be checked. You do not receive checked luggage until after you clear immigration and customs, so this is very important!

- Passport
- I-20 & SEVIS fee receipt
- Address in the US (can be hotel)
- Acceptance Letter
- Bank Letter
- Contact Info for Study Abroad & ISSS

Inform the U.S. Customs and Border Protection (CBP) Officer at the port of entry that you will be a new or returning international student in the United States. The immigration official should stamp "F-1 D/S" in your passport and return all your documents to you.

Arrive to UM and Check In to Housing
Once you arrive at your residence hall, you will need to locate the front desk and let them know you are an international exchange student. The front desk will need to see your passport. See the University Housing webpage for more information.

For great information about life in Miami and at UM, including getting a phone and setting up a bank account, check out ISSS’ “Starting your Life in Miami” PowerPoint found here. Be sure to click “view slideshow” and turn your audio up so you can hear the audio presentation!
Check In and Attend Cane Kickoff
The orientation program at University of Miami is known as Cane Kickoff. Students are required to attend the compulsory Exchange Student Session, but there are many other sessions that give important information about life at UM. This is also a great chance to meet other new students and make lasting connections. See the orientation site for the detailed schedule: http://orientation.studentaffairs.miami.edu/orientation/index.html

Attending Cane Kickoff is incredibly important, especially the mandatory Exchange Student Session. Much of the information vital to a successful exchange experience is presented during Cane Kickoff.

Get Your Cane Card
UM Students need a Cane Card to get access to the library, athletic events, the Wellness Center, the dining halls and so much more! Cane Cards can also be shown when asking for student discounts in Miami. We recommend getting your Cane Card as soon as possible; look at the Orientation webpage for the schedule and distribution of Cane Cards. More information is available on the Cane Card webpage.

Open a Bank Account
Some banks, such as the University Credit Union, require a social security number in order to open an account. Others, such as Chase, Citibank, and Bank of America, located across the street from campus on US 1, do not require a social security number. You should be able to open a bank account by showing your passport and I-20. If you have your Cane Card with you, you can open a free student checking account at most banks. (See “Starting your Life in Miami” PowerPoint found here).

Buy a Phone/Sign Up for a Phone Plan
Most carriers in the US no longer require 2-year contracts, but nonetheless, be careful and make sure that you do not agree to a longer period of service. Pay as you go plans or month-to-month service work best for exchange students. The major phone carriers in the US are Verizon, AT&T, T-Mobile and Sprint; most have stores accessible in the Dadeland Mall. (See “Starting your Life in Miami” power point found here).
**Enter Your U.S. Address, U.S. Phone Number, and Permanent Foreign Address into CaneLink**

As an international student, you are required to report a valid U.S. address and a permanent foreign address in CaneLink upon arrival to the U.S., and within 10 days of moving. You are also required to provide a valid phone number.

**U.S. Address**

*Students who live on-campus:* As soon as you have checked into housing, your U.S. address is automatically entered. You need to make sure to enter a “local” address in CaneLink within 10 days of moving out of the residence halls. You may NOT enter any of the following as your local address: foreign address, UM Department address, or an address with a P.O. Box. Enter your U.S. phone number, including your cell phone number, as your ‘local’ phone number. Do not use any spaces or hyphens.

*Students who live off-campus:* Enter your U.S. address as your “local” address in CaneLink. You may NOT enter any of the following as your local address: foreign address, UM Department address, or an address with a P.O. Box.

Please make sure to complete all fields and use the following format for the address and phone number fields:

- Enter your ‘local’ address in the following format:
  - Address 1: Street and House Number
  - Address 2: Apartment Number, if applicable
  - Address 3: leave blank
  - City: Name of the City, for example, Miami, Coral Gables
  - State: FL
  - Postal: Postal/Zip Code
  - County: leave blank

- Enter your U.S. phone number, including your cell phone number, as your ‘local’ phone number. Do not use any spaces or hyphens.

**Permanent Foreign Address**

Your permanent address is the address where you actually reside in your home country or country of residence.
Confirm Your Arrival and Enrollment at UM

As a new, transfer, readmitted, or change of educational level student, you are required by U.S. Department of Homeland Security’s (DHS) Student and Exchange Visitor Information System (SEVIS) regulations to complete the following upon your arrival to the University of Miami and no later than the end of the second week of classes:

a) Enroll full-time in your program of study for the current semester/session.

b) Complete the required process for ISSS to register your record in SEVIS by clicking on ‘SEVIS Registration’ in your CaneLink To Do List. (This takes about 5 business days.) You should not complete this process until after you have entered the US.

Please consider the following:

Florida Driver’s License or Florida ID

If you plan to apply for a Florida Driver’s License or Florida ID, you must wait until your SEVIS registration is complete and you have been in the U.S. for a minimum of 10 calendar days prior to applying. Please visit www.miami.edu/isss for application instructions.

Social Security Number (SSN)

If you have on-campus employment, you must apply for a Social Security Number (SSN). You must wait until your SEVIS registration is complete and you have been in the U.S. for a minimum of 10 calendar days prior to applying for an SSN. Please visit www.miami.edu/isss for application instructions.

Form I-9, Employment Eligibility Verification

If you have been hired to work on campus, you must complete Form I-9 in Workday, UM’s human resources system. You must wait until your SEVIS registration is complete and you have a SSN prior to completing Form I-9 in Workday. Please visit www.miami.edu/ose for more employment information.
Review Student Life at the University of Miami

Athletics

The fall semester is American football season, or as we call it here, football season. Basketball season opens toward the end of the fall semester as well. The spring semester is baseball season, and basketball season continues. UM participates in many other sports, which you can see here: http://www.hurricanesports.com/

Baseball and basketball games take place on campus, while the football games are played in New Miami Stadium, the same place where the professional Miami NFL team plays.

You can attend all UM games for free with your Cane Card, though for football games you do need to follow the instructions to register online and get a ticket in advance.

Student Involvement

There are about 300 student organizations on campus, and we highly encourage you to join at least one organization! This is a great way to meet domestic students and meet people as you begin your time in Miami. UM uses a website called OrgSync to manage the student organizations. You can search all student organizations and log in to OrgSync here: http://umstudentactivities.orgsync.com/

The Butler Center for Service and Leadership is another great way to get involved. It is often easier to connect with your peers while you are working toward a common goal, such as volunteering. The Butler Center offers many service days and ongoing opportunities throughout the year; we encourage all our students to become active citizens!
**Wellness Center**
The Wellness Center is available to Exchange Students, and can be accessed using your Cane Card. Most services are available for free, and others are heavily discounted for students. The Wellness Center hosts many activities and programs in addition to its collection of free weights and machines. Below are a few of their offerings; check out their website for more: [http://wellness.studentaffairs.miami.edu/](http://wellness.studentaffairs.miami.edu/)
Campus Resources
UM has many free resources available for students; feel free to make use of these resources while you are studying with us:

**Academic**
- Tutoring (ARC): [click here]
- Writing Center: [click here]

**Troubleshooting**
- Counseling Center: [click here]
- Ombudsperson: [click here]

**Social**
- Cosford Cinema: [click here]
- Lowe Art Museum: [click here]

Campus Safety
UM is located in Coral Gables, about 20 minutes from downtown Miami. Coral Gables is a wealthy suburb if Miami, and is considered a safe area. However, some crime does occur. The most common crime on campus is the theft of unattended items, so be aware of your surroundings, and don’t leave anything behind. There are some great services offered by the University of Miami police and student government:

**Blue Light Phone System**
- Over 100 Blue Light phones on campus
- Instant connection to UM Police Department (UMPD)

**Safety Escort Service**
- UM Police personnel will escort any community member from any location on campus to any other on campus, 24 hours-a-day, 365 days-a-year; call UMPD to request

**Safe Ride**
- Sunday-Thursday 10 PM-3 AM
- Pick up on campus and drop off on campus and certain nearby areas
Technology on Campus
You’ll need your CaneID and password to access University systems including CaneLink, Blackboard, and those listed below.

![SecureCanes](image)
UM has a campus-wide wireless network, SecureCanes, which can be accessed with CaneID and password.

![UPrint](image)
UPrint allows students to print wirelessly on campus, and gives $130 credit on your CaneCard toward printing.

![Helpdesk](image)
The Student Technology Help Desk is here to help; visit them in Modular B. See their webpage to get an overview of their services: http://studentsupport.it.miami.edu/sthd/

Transit

UBike: click here
- Register your bike with the UM police and get a free bicycle lock
- Free air pumps on campus

Hurry Cane Shuttle: click here
- UM buses, free of charge
- Go around campus, and some go to other popular areas of Miami Thursday-Sunday

Public Transit; MetroRail; click here
- Public transportation in Miami may not be as reliable as you are used to in your country (and even other cities in the US)
- Limited route, but connects with buses
- Monthly transit passes are available the first 10 days of each month at half off. Go to the Ticketmaster window in the UC with your CaneCard, and cash (about $60)
Review Campus Traditions
http://welcome.miami.edu/about-um/traditions/index.html

The Hurricanes
It began in controversy. Some reports say the 1927 football team (American football) held a team meeting to select Hurricanes, hoping they would sweep away opponents just as the devastating storm did on September 16, 1926. Another version holds that Miami News columnist Jack Bell asked end Porter Norris of the 1926 team what the team should be called. Told that the local dignitaries and University officials wanted to name the team for a local flora or fauna, Norris said the players wouldn’t stand for it and suggested "Hurricanes" since the opening game had been postponed by such a storm.

From time to time, opposition has arisen to the name that would "reinforce Miami’s negative reputation as a weather-beaten community living constantly under the threat of destruction." But as one UM official rationalized in the 1960’s, "Does anyone think Chicago is overrun by bears just because the town has a football team by that name?"

Sebastian the Ibis
Folklore maintains that the Ibis, a symbol of knowledge found in the Everglades and Egypt, is the last sign of wildlife to take shelter before a hurricane and the first to reappear after the storm. The local marsh bird was considered UM’s first unofficial mascot when the school yearbook adopted the name "Ibis" in 1926. Its popularity grew among the students during the 1950's. In 1957 San Sebastian Hall, a residence hall on campus, sponsored an Ibis in the homecoming celebration. The next year, student John Stormont performed at games in an Ibis costume that was glued, sewn and pinned together and was the forerunner of today’s bird. Through the years, the Ibis has become one of the most recognizable college mascots in the US.

Orange, Green and White
UM’s school colors were selected in 1926. The colors of the Florida orange tree represent UM. Orange symbolizes the fruit of the tree, green represents the leaves and white, the blossoms. Interestingly, there is only one orange tree on campus, see if you can spot it during your time here!

The U
In 1973, UM’s Athletic Federation, the fund raising arm of the athletic department at the time, commissioned a local public relations expert to develop a distinctive logo. The University had gone several years with a variety of helmet and uniform changes and the Federation noted that a number of major colleges have the initials UM. Miami designer Bill Bodenheimer suggested the "U" idea, which lent itself to slogans like "U gotta believe" and "U is great."

In 2009 the University adopted the split-U logo as the centerpiece of its visual identity system.
Review Frequently Asked Questions (FAQs)

1) Where can I get a letter saying that I am studying at UM?
2) Can I work while on the exchange at UM?
3) Can I work without getting paid (intern/volunteer)?
4) How do I get a Social Security Number?
5) Can I travel after I finish the semester/year at UM?
6) How do I get my UM Transcript?

1. Where can I get a letter saying that I am studying at UM?
   Once you are registered in at least 12 hours of classes, you can access an official certificate through CaneLink. Log in, look on the ‘Student Home’ page for a box to the right called ‘Other Important Links’. In that box there is something called ‘Current Enrollment Certification’. This link will redirect you to the National Student Clearinghouse page; you can click the link ‘Obtain an enrollment certificate’, and it will generate a PDF document for you listing the school, enrollment status, & semester dates.

2. Can I work while on the exchange at UM?
   Yes, you are eligible to work. Many students find that being in a new place and learning a new academic system is time consuming, and do not seek employment in order to maintain good grades. Students with F-1 visa status are eligible to work ON-CAMPUS, and for no more than 20 hours per week. Exchange Students are not eligible for employment at the end of their study abroad semester or year because they will neither return to study in the U.S. after the employment nor will they receive a U.S. degree.

For more information:

A study abroad student in F-1 status may engage in two types of paid employment:

https://isss.miami.edu/immigration-status/f-1/other-employment/index.html

3. Can I work without getting paid (intern/volunteer)?
   As a student in F-1 status, while you are pursuing your studies at UM, you may engage in bona fide unpaid internships and do not require authorization to do so; however, it is very difficult for anyone to find a bona fide unpaid internship with a for-profit entity. For an unpaid internship to be a bona fide unpaid internship, the employer needs to comply with the Fair Labor Standards Act which details that:

   1. The activity undertaken by the student must be typical of an educational/vocational experience.
   2. The training is for the benefit of the student.
   3. The student does not displace regular employees, but works under the close observation of a regular employee or supervisor.
   4. The employer provides the training and derives no immediate advantage from the activities of the student, and, on occasion, the operations may actually be impeded by the training.
   5. The student is not necessarily entitled to a job at the conclusion of the experience.
   6. The employer and the student understand that the student is not entitled to wages for the experience.
4. **How do I get a Social Security Number?**
In most cases, exchange students actually do not need one and do not qualify for one.

In order to apply for a Social Security card, you must be enrolled for the current academic term at the University of Miami and obtain proof of employment authorization. For details please see: [https://isss.miami.edu/scholars/current-international-scholars/social-security-number/index.html](https://isss.miami.edu/scholars/current-international-scholars/social-security-number/index.html) and [http://www.ssa.gov/pubs/EN-05-10002.pdf](http://www.ssa.gov/pubs/EN-05-10002.pdf).

5. **Can I travel after I finish the semester/year at UM?**
When you enter the U.S. on a F-1 student visa, you are usually admitted for the duration of your student status. This means that you may stay in the U.S. as long as you are a full time student, even if the F-1 visa in your passport expires while you are in the U.S. (If you have been approved to extend your period of stay for another semester, your I-20 will be updated and you will be able to remain in the US for the extended period of study, as long as you retain full-time student status.)

After your Form I-20 expires, you are allowed an additional 60-day Grace Period to prepare for departure from the U.S. or to transfer to another school. You may travel **within** the U.S. during the 60-day grace period. You may not work on-campus during the 60-day grace period.

**Once your Form I-20 expires, you will not be able to use it to travel outside the U.S. and reenter the U.S. in F-1 student status even if your F-1 visa is still valid.** You will have to reenter the U.S. in tourist status. For this you will need to have a valid tourist visa in your passport at the time of reentry. If you do not have a valid tourist visa, then you will need to apply for one outside the U.S. unless you qualify for the Visa Waiver Program (VWP). Click here for information on VWP: [https://travel.state.gov/content/travel/en/us-visas/tourism-visit/visa-waiver-program.html](https://travel.state.gov/content/travel/en/us-visas/tourism-visit/visa-waiver-program.html). All VWP travelers are required to obtain a travel authorization via the Electronic System for Travel Authorization (ESTA) prior to traveling to the United States under the VWP. Click here for information on ESTA: [http://www.cbp.gov/travel/international-visitors/esta](http://www.cbp.gov/travel/international-visitors/esta).

6. **How do I get my UM Transcript?**
The Study Abroad Office at UM will automatically send a copy of your transcript to your home institution, as long as there is no hold on your account. Be sure to check your Canelink account for any visible holds on your account and **resolve them by contacting the appropriate office** prior to departure. The Study Abroad office cannot remove holds from student accounts.

Should you need any additional copies of your transcript, you can request them through Canelink by selecting “Order Official Transcripts.”
### Section IV - Important UM Contacts, Glossary, & Map

#### Incoming Exchange Application & Visa Application

**Erika Quinonez, Study Abroad**  
**Email:** erq3@miami.edu  
**Phone:** +1.305.284.4175

#### Maintaining Your Immigration Status in the U.S.

**International Student and Scholar Services (ISSS)**  
**Email:** isss@miami.edu  
**Phone:** +1.305.284.2928

#### On-Campus Emergency

**UM Police**  
**Phone:** +1.305.284.6666 or 911

#### Study Abroad Office

**Email:** studyabroad@miami.edu  
**Phone:** +1.305.284.3434
Glossary of Terms

**IMMIGRATION**

*Student and Exchange Visitor Information System (SEVIS)* - A bridge for government organizations that have an interest in information on nonimmigrants whose primary reason for coming to the United States is to be students. UM issues you a SEVIS number that is used in the visa application process.

*Form I-20 Certificate of Eligibility for Nonimmigrant Student Status* – the form necessary to apply for an exchange student visa in the United States. The Form I-20 is provided by UM following submission and acceptance of your exchange student application.

*F-1 Visa* – the visa type for exchange students at UM. You will apply for an F-1 Visa.

*Form DS-160* – the online nonimmigrant visa application form to apply for the F-1 Visa.

**SYSTEMS**

*Cane ID* - CaneID is a username/password authentication process that provides access to multiple University systems/services via use of one username/password. Your CaneID Password safeguards your access privileges on many UM systems and should be known only to you.

*Cane Card* - the Cane Card is the official on-campus identification card of the University of Miami. All university students, faculty, staff as well as other members of our community, are required to carry their Cane Card for identification purposes while on campus. It can be used to gain access to buildings (including residence halls, check books from the library, access to athletic events, and access the dining halls).

**CAMPUS**

*CaneLink* – the University of Miami’s online student portal. CaneLink is used to apply for housing, register for courses, pay your UM expenses and fees, and view grades.

**ACADEMIC STRUCTURE**

*Course* – sometimes called a “class” or “module” at other universities, this is the term in CaneLink for classes. You will use the ‘Course Search’ or ‘Course Lookup’ in CaneLink to search for classes.

*Major* – primary academic area or focus in pursuit of undergraduate degree (examples: finance, architecture, journalism, etc.).

*Faculty* – the teaching staff at UM, not an academic area as is the case at other universities.

*School/College* – institutions within the University of Miami that represent general academic areas (examples: Arts & Sciences, Communication, Business, etc). Schools/Colleges house various departments relevant to the general academic area (example: Department of Modern Languages in the College of Arts & Sciences).

*Office Hours* – designated timeframe in which faculty members are available in their offices to meet with students. If you have a question about something in class, this is a great opportunity to clarify with your professor.

*Credit* – sometimes referred to as “units” at other universities, this is the term of measurement for classes. Most classes are 3 credits; to be a full-time student at the undergraduate level, you need to be enrolled in at least 12 credits.